Maddisen R. Sharpe

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EDUCATION

Purdue University

West Lafayette, Indiana

May 2022

Major - Master of Science in Human Centered Design & Development, Polytechnic Institute

Purdue University

GPA 3.61

West Lafayette, Indiana

May 2021

Major - Bachelor of Science in Human Centered Design & Development, Polytechnic Institute

Minor – Psychology & Communications Certificates – Entrepreneurship & Leadership

Relevant Courses

• Study Abroad – Digital Civics

Newcastle University

May 2019

• UXD Experience Studio

Student collaborator for Garmin

- The goal of this project was to improve the Live Track feature with Garmin connect application, to provide a more intuitive experiences for users.
- Student collaborator for HPE
 - The goal of this project was to improve the on boarding process to HPE's new SPOCK application
- Student collaborator for ABB
 - The goal of this project was to improve the WorkPlace application, to facilitate the use for users.

Fishers High SchoolRelevant Courses

GPA 3.865

Fishers, Indiana

May 2017

Project Lead the Way - PLTW classes incorporate STEM integrated projects. Engineering design including CAD animation, Civil & Architecture principles and digital electronics.

 Purdue AP classes - Technical Graphics Communication, Produce Design & Specifications, Introduction to Systems Development

PROFESSIONAL EXPERIENCE

Quality Manager – EPIC

Madison, WI

January 2023 – Present

- Coordinate project meetings to help achieve project readiness.
- Responsible for triaging designs out to responsible parties, running regression testing, and coordinating team building between programmers, TLs, and QMs.

User Experience Designer – Envision Center

Purdue, West Lafayette, IN

June 2018 – May 2022

- The Envision Center is a service laboratory specializing in scientific visualization, virtual reality simulations, multimedia production, and human-computer interaction research.
- In my job, I help create novel solutions to effectively communicate complex research concepts using advanced visualization equipment.

User Experience Designer Lead Internship— CRLT 140 Frontage RD, Lafayette, IN

Aug 2020 – Dec 2020

- Coordinate and collaborate with other teams to generate a design concept.
- Generate UI sketches and wireframes while considering user input.

Interaction Designer Intern – Allegion, PLC

11819 N Pennsylvania St, Carmel, IN

June 2020- Aug 2020

• Work on a site map and an extensive heuristic evaluation using Nielsen Normans and the usability standards.

Cashier – Meijer

2636 US-52, West Lafayette, IN

Aug 2018 – July 2019

• Facilitated daily payments and interacted with a large variety of guest while offering a welcoming customer experience.

Cashier – Hobby Lobby

545 Noble Creek Dr, Noblesville, IN

June 2017 – Aug 2018

- Greet, offer assistant, accompany, and left lasting impressions on a large variety of customers.
- Assisted in multiply departments, including: seasonal, home décor, cashier, and backroom (truck).

Cashier – Marsh Supermarket

14450 Mundy Dr, Fishers, IN

Sept 2016 – Dec 2016

- Exude friendly, courteous, and positive attitude while providing quality customer service.
- Facilitated daily payments and interacted with a large variety of guest while offering carryout service.

Crew Member – Goodrich Quality Theaters

13825 Norell Rd, Noblesville, IN

Sept 2015 – Dec 2015

- Rotated in multiple department including ox office assistant, lobby attendant, usher, and concession worker.
- Provided a high quality guest experience while delegating cues and directions.

Receptionist – Big League Barbers

4160 Mundy Dr #500, Noblesville, IN

Aug 2014 – April 2015

- Welcomed and seated guests and assisted customers through phone calls reservations and answering questions.
- Assist in general shop maintenance to uphold the company standards.

SERVICE / COMMUNITY INVOLVEMENT

Volunteer – Hamilton Humane Society

1721 Pleasant St #8, Noblesville, IN

April 2015 – May 2020

• A great way to help those fury friends that don't have a voice.

Cook / Host – Ronald McDonald House

435 Limestone St, Indianapolis, IN

Sept 2014 - Oct 2015

• Help planned meals for 20-30 people, shop for ingredients, cook meal, clean up, and socialize with families.

Event Coordination Adaptive Winter Formal – Monon Center

Carmel, IN Feb 2013 - Feb 2014

- Ensure safe environment for those with special needs and disabilities.
- Assist program Director, create boutonniere and corsages, put up decorations, monitor exits, serve food, and clean up after event.

LEADERSHIP EXPERIENCE

- **Fundraising Board Member** Elected board member of the Purdue User Experience club, to which I help raise money for the club and for other organizations in need.
- **Teen Advisory Board** (TAB) Fishers Public Library. Set up activities for teens to socialize in a safe environment. Volunteer at after hour library events.
- **NJHS Community Service Chair**. Elected as officer for National Junior Honor Society. Help facilitate community service event opportunities and represent the NJGH organization at after-school events.
- **Teacher's Aid** / FJH Special Education class. Observe and analyze students' behavior in order to guide successful completion of assignment.

ADDITIONAL SKILLS

- Languages: HTML, JavaScript, CSS
- Software: Microsoft Suites, Multisim, Autodesk (Revit, Inventor, Fusion), Adobe Illustrator, Adobe Photoshop
- Methodologies: Affinity Diagramming, Heuristic Evaluations, Personas, Rapid Prototyping, Usability Testing, User Interviews, Storyboarding, Wireframing, User Research, User Journey Maps